



Job Title: **Bicycle Mechanic Educator**

FLSA Status: Non-Exempt, Full Time and Part-Time

Reports to: Shop Manager

Position Description: If you have bike repair experience and a passion for spreading the joy of cycling, we want you on our team at Reno Bike Project. As a Mechanic Educator, you'll be teaching folks the ins and outs of bike maintenance while keeping our shop running smoothly.

Primary Duties:

- Work your magic on all sorts of bikes, from vintage cruisers to high-tech roadsters, providing top-notch repair and maintenance services.
- Be the friendly face customers turn to for advice and assistance, offering stellar customer service to everyone who rolls through our doors.
- Keep our shop ticking along smoothly by following our procedures and using your good judgment.
- Fill out service orders accurately, schedule repairs efficiently, and get those bikes back on the road in no time.
- Help customers pick out the perfect gear for their biking adventures, sharing your knowledge and expertise without bias.
- Pitch in with bike sales and whatever else needs doing on the shop floor.
- Keep our workplace spick and span, ensuring a safe and inviting environment for everyone.
- Get your hands dirty with shop maintenance and construction projects when needed.
- And be ready for anything else the bike shop manager throws your way!

Qualifications:

- We are unable to train in the summer months so having **Bicycle Shop Repair experience is required**. Please know that auto mechanics, machine mechanics, and being good with your hands/quick learner are not sufficient for this position at this time.
- Your customer service skills are top-notch, making everyone feel welcome and valued.
- Bonus points if you're fluent or proficient in Spanish – ¡muy bien!
- You're a team player who can also handle things solo when needed.
- Able to keep things organized and juggle multiple tasks in a fast-paced environment.
- You're cool with working weekends and holidays when our shop is open.

Compensation: \$18 - \$20 per hour depending on bike shop experience

Perks for Full-Time:

- Paid time off to rest and rejuvenate
- Employer-paid health insurance to keep you riding smoothly
- Generous discounts on bicycles and bicycle parts to aid your cycling advent

Join Our Crew: If you have bike shop experience and are ready to join a team that's all about bikes, community, and good vibes, send us your info! Apply now to be a Bike Mechanic Educator at Reno Bike Project and help us get more butts on more bikes!