



Job Title: Shop Facilitator

FLSA Status: Non-Exempt, Full Time and Part-Time

Reports to: Shop Manager

Job Overview: Are you passionate about bikes and eager to dive into the world of helping customers? Join our team at Reno Bike Project as a Shop Facilitator! We're seeking a friendly, outgoing individual who loves bicycles and is ready to learn the ins and outs of our shop. As a vital team member, you'll engage with customers, assist with sales, restock the floor, and foster a welcoming atmosphere in our vibrant bike community.

Position Type: Full-time (38.5 hours per week)

Work Schedule:

- Tuesday, Wednesday, and Saturday: 9:30 am - 5:00 pm
- Thursday and Friday: 9:30 am - 6:00 pm

Compensation: \$15 - \$17 per hour

Perks:

- Comprehensive job training to fuel your passion for bicycles
- Paid time off to rest and rejuvenate
- Employer-paid health insurance to keep you riding smoothly
- Generous discounts on bicycles and bicycle parts to aid your cycling adventures

Responsibilities:

- Engage with customers in a friendly and helpful manner, providing exceptional service and assistance
- Assist customers with inquiries, product selection, and purchases
- Maintain a clean and organized shop environment to ensure an enjoyable shopping experience
- Learn about our products and services to effectively communicate their features and benefits to customers
- Assist with inventory management, restocking shelves, and maintaining product displays
- Participate in community events to promote our shop and engage with fellow bike enthusiasts
- Photographing bikes for social media and advertising purposes
- Collaborate with team members to achieve sales goals and foster a positive work environment

Qualifications:

- Genuine passion for bicycles and a desire to share that enthusiasm with others
- Excellent communication and interpersonal skills, with a knack for building rapport with customers
- Willingness to learn and adapt in a dynamic retail environment
- Ability to work effectively both independently and as part of a team
- Strong attention to detail and organizational skills
- Prior specialty retail or customer service experience

Join Our Team:

We'd love to hear from you if you're ready to embark on a fulfilling journey with a supportive team of bike enthusiasts! Apply now to become a Shop Facilitator at Reno Bike Project.