

## FutureCycle Mechanic-In-Training



**Position Description:** FutureCycle is a career skills training program utilizing Reno Bike Project as a setting to teach youth skills for a lifetime of employment. Mechanics-In-Training will learn bike maintenance and repair as well as perform a wide range of shop activities.

This is not your typical mechanic position, nor a typical bike shop. You will assist with a wide scope of activities and will be required to “wear many hats” in a fast-paced work environment. Our shop serves bicycle hobbyists, college students, Reno’s homeless population, and more. We repair their bicycles, answer questions, and provide general customer service. Repairs on customers’ bikes represent us as a bike shop, so any repair must be completed to the highest standards. We repair bikes of all varieties and ages.

Aside from operating a full service repair shop, our organization is committed to helping people learn bicycle repair and maintenance; six public workstations are available during open hours for the public to utilize our tools and knowledge in order to repair their own bikes. People from all walks of life and skill levels use our shop and sometimes that can be a challenge. Patience and a good attitude are mandatory attributes. If you don’t work with people well, do not apply. If you enjoy helping people one-on-one, and wish to help provide our community with a valuable resource, this might be the job for you. Working at Reno Bike Project is an opportunity to join a close-knit group of motivated individuals who, daily, make a substantial impact on the cycling community in Reno through education and by encouraging cyclists to be self-reliant, motivated, and knowledgeable.

### **Position Duties & Responsibilities:**

The following reflects management's definition of essential functions for this job but does not restrict the tasks that may be assigned. Management may assign or reassign duties and responsibilities at any time in order to provide reasonable accommodation or for other reasons. You will be trained for these tasks and expected to complete them independently by the conclusion of your FutureCycle program:

- Perform bicycle repair, maintenance, and walk-in services on customers' bicycles as needed;
- Deliver professional, accessible, and helpful customer service to a diverse customer base;
- Support daily bike shop operations;
- Properly take in service work including correctly filling out service work orders, scheduling an appropriate amount of repairs and completing those repairs in a timely manner;
- Advise and assist customers with their product selection without bias;
- Develop and maintain knowledge and expertise of all merchandise in the shop to effectively assist customers with accurate information;
- Assist with bike sales and any other bike floor duties as needed;
- Maintain a clean and safe workplace
- Assist with shop maintenance and construction projects; and
- Perform other duties as assigned by the RBP shop manager.

**Compensation:** \$8.25-10/hr. Participants may build a bike for themselves to keep.

**Schedule:** Up to 20 hours/week beginning 1/15/19 through 4/30/19.

## Qualifications:

Desire to develop:

- Excellent mechanical skills;
- Strong customer service skills;
- A self-directed, energetic, flexible and personable attitude;
- Excellent organizational skills;
- The ability to work both independently and as part of a team;
- The ability to multitask in a fast-paced environment; and
- The ability to work some weekends and holidays to support business needs.



These positions are open to all individuals 16-24 who are not concurrently enrolled as students. Additional consideration will be given to youth who experience barriers to success.

**To Apply:** Submit a cover letter, resumé, and list of 3 professional or academic reference contacts (include name, relationship, phone number, email; no personal references) to [genevieve@renobikeproject.org](mailto:genevieve@renobikeproject.org) or in person at 216 E Grove Street. Incomplete applications will not be considered. All questions related to the interview and selection process may be sent to Genevieve.

**Application due date is 1/4/2019.**

**About Reno Bike Project:** Reno Bike Project (RBP) is a 501(c)(3) non-profit community bicycle shop and resource for the Truckee Meadows committed to creating a nationally recognized, cycling-friendly community through education, cooperation and advocacy. We achieve our mission by:

- Making cycling more accessible to the public through recycling and recirculation of used bikes into the community at affordable prices.
- Encouraging self-sufficiency by holding bike mechanics workshops and by providing a space for community members to repair their own bicycles rather than incur maintenance costs.
- Encouraging bicycle activism by promoting and producing cycling related events for a variety of audiences.
- Advocating for cycling rights and cycling growth in the Truckee Meadows by working with public officials and other organizations that are key players in transportation planning.
- Complementing other local groups to encourage youth safety and cycling-related arts and culture, and contributing to Reno's continual growth as a diverse and vibrant community.
- Keeping an open mind to all cycling needs and ideas and helping to facilitate positive growth.

*Our goal is to be a diverse and inclusive workforce that is representative, at all job levels, of the community we serve. This position is available to all, without regard to race, color, national origin, disability, age, sex, gender, sexual orientation, political affiliation, religion, or any other status protected under the law.*